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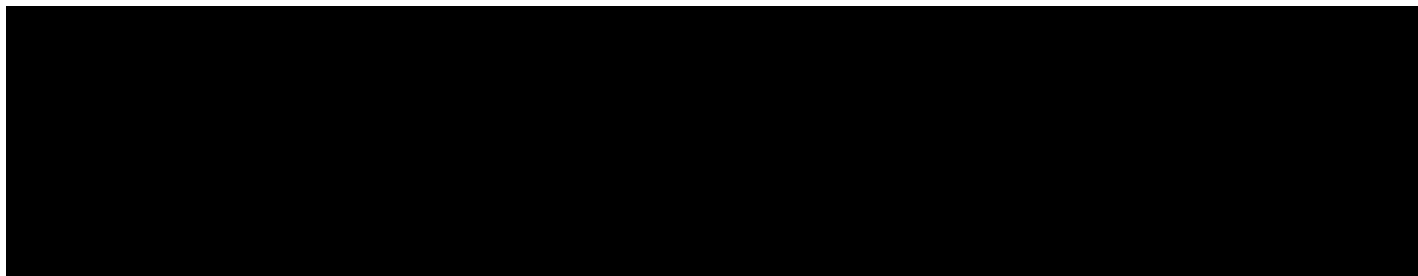


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US Academy › Policy Center › Seller › Sell by Category

# Medical Devices and Medical Supplies Requirements

03/30/2026



## Key Points:

- To sell **Medical Devices and Medical Supplies**, you may be required to submit documentation for review through the [Qualification Center](#). Requirements vary depending on whether you are the product's manufacturer, importer, repacker, or reseller.
- To better understand the category review process and how to respond to rejections, refer to [Your Guide to Category Qualification](#).

This document outlines the requirements for selling **Medical Devices and Medical Supplies** on TikTok Shop. Medical devices and medical supplies are also subject to our [Restricted Products Policy](#). Sellers must comply with both this document and the [Restricted Products Policy](#) when listing medical devices and medical supplies.

## Medical Devices and Medical Supplies

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## 1. Baby & Maternity

- Pacifiers, teething, teething relief, and dental care
  - Ear and nose care
  - Sunglasses
  - Breast pumps and accessories
- These products require additional documentation. For more information, see [Baby and Maternity Products Requirements](#).

## 2. Beauty & Personal Care

- Ice packs
- Heat patches
- Facial beauty devices
- Hair removal devices
- Earwax removal tools
- Massage tools
- Toothbrushes
- Teeth whitening devices
- Denture care
- Dental floss and picks
- Tampons
- Menstrual cups and pads
- Sanitary tools
- Reading glasses

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- Replacement lenses
- Non-prescription glasses

#### 4. Sports & Outdoor

- Hiking sticks
- Walking poles
- Cycling and fishing glasses
- Sunglasses
- Golf and skiing sunglasses
- Sports eyewear
- Sports sleeves and support
- First aid kits

#### 5. Health

- Thermometers
- Pressure monitors
- Home test kits
- Medical and PPE masks (including respiratory masks)
- Ointments and antiseptics
- Bandages, dressings, and liquid bandages
- Heating pads, heating patches, and heating wraps
- Saline sprays
- Nicotine replacement products
  - Gums
  - Lozenges

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- The following health medical devices can be offered by **invite-only sellers**:
  - Glucose Monitors
  - Electric/manual blood pressure monitors
  - Cholesterol monitors
  - Glucose control solutions
  - Glucose kits
- These products are only available to invite-only sellers and have additional requirements/best practices. See [Promoting Sexual Wellness Products](#) for more information.
  - Fertility thermometers
  - Ovulation and fertility test kits
  - Pregnancy tests
  - Male and female fertility tests
  - Male and female condoms
  - Lubricants

## Prohibited Products

The following products are not permitted on TikTok Shop:

- Class III medical devices
- Products that require a prescription issued by a licensed healthcare provider

# Requirements To Sell Medical Devices and Medical Supplies Class I and II

You may be required to pass **category qualification** to sell **Medical Devices and Medical**

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## Manufacturers, Importers, And Repackers



## Resellers



## Additional Requirements

These requirements are in addition to the documentation required under your seller type above.

**Open each section below** to see the specific requirements for different types of medical devices.

### Electrical Medical Devices



### Surgical N95 Respirators



### PPE Masks (Medical masks with liquid barrier protection)



### Ear Drops, Eye Drops, Contact Lens Solutions, and Contact Lens Conditioning Kits



## Enforcement Actions and Appeals

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We regularly review your shop's compliance with this document and our [Restricted Products Policy](#). If any violations are identified, TikTok Shop may take enforcement action at our sole discretion. This may include, but is not limited to:

- Rejecting your category qualification application
- Removing your ability to sell in this category
- Deducting points from your account health
- Removing product listings

For more information on enforcement actions, see our [Seller Enforcement Policy](#). If you'd like to appeal an enforcement action, visit the [Appeals](#) section.

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## How to Submit Your Documentation

For categories under **category qualification**, submit your documentation via the Qualification Center in Seller Center. Click [here](#) or follow these steps:

1. Log into your **Seller Center** account.
2. Click your **shop icon** in the top right corner.
3. Go to **My Account > Account Settings**.
4. Select **Qualification Center**.
5. Click on **Category Qualification**.
6. Click **Add Category Authorization** and follow the prompts to submit your application.

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**TikTok Shop Seller Center**

Last 7 days | Updated Oct 6, 16:00 (GMT+00:00)

GMV >	Buyers >	Ordered SKUs >	Visitors >
\$0.00	0	0	1 +90.91%

**Shop performance**

4.8/5.0

Keep up your excellent work to earn more benefits.

**To-do list**

These are the key daily tasks for your shop.

Orders to ship >	Pending returns >	Unread buyer messages >	Low stock >	Address negative reviews >
75 Urgent: 45	1	0 All caught up!	517 Out of stock: 517	0 All caught up!

**Proven strategies to grow your business**

Looking for guidance on growing your shop? Explore a range of strategies and customized suggestions just for you.

## Product-Specific Documentation

### Submission

Some products require additional documentation when being submitted through Seller Center. This includes certain OTC products. To submit product-specific documentation:

1. Log into [Seller Center](#).
2. Select **Products** > [Add Products](#).
3. Select **Add product**. Begin entering your product information, category, images, description, details, etc.
4. Fill out the **Product Compliance** section and submit your documents.
5. Once all information has been added (including shipping information), select **Submit for review**.

## How To Address A Category

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[< Category qualification](#)

## Category information details Rejected

### ✖ Application rejected ×

Your application for category qualification was rejected. Review rejected reasons and edit your information:

The product photos that you provided are not acceptable. For more information on our documentation requirements, please read the "How To Address Category Rejections" article in our TikTok Shop Academy. <https://seller-us.tiktok.com/university/essay?...>

Show more ∨

If your application is rejected, you'll receive a message explaining the reason. Most rejections are due to missing documentation. Review this document to make sure you've met all requirements.

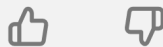
You can view your rejection message by:

- Clicking the **bell icon** at the top of your Seller Center homepage to go to your inbox
- Opening the rejected application in the **Qualification Center**.

### To re-apply:

1. Go to the **Qualification Center**, then click **Category Qualification**.
2. Click the rejected category to view the rejection reason.
3. **Review the related category requirements** to confirm what's needed
4. Update or replace your documentation to meet the category's requirements.
5. Click **Resubmit** to submit your revised application.

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